

evacare

WATERPROOF FLOORS

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Installation Instructions

EvaCore's Waterproof Click Flooring can be installed on all grade levels of the home that are temperature controlled. This product is recommended for residential and light commercial use only. This floor can be installed on, below, or above grade level, for indoor applications only. Do not put heavy point loads on the product such as stiletto heels, wheelchairs, heavy furniture, etc.

OWNER/INSTALLER RESPONSIBILITIES

- Inspect the flooring planks carefully for any possible damage or defects before installation.
 - Do not install damaged or defective flooring. Warranty claims will not be accepted regarding visual defects after flooring has been installed.
- If any planks are unacceptable due to color, finish, milling or any other reason, it is your responsibility to determine to use them, hide them in areas like closets, trim off the imperfection, or not install them at all.
- Plan on being present during installation to ensure that all required procedures are completed and planks with visible defects are not installed.
- If quality issues are suspected before or during installation, immediately contact the store where your floor was purchased.
- It is recommended that you incorporate a waste factor of at least 8% above the actual raw square footage of the areas to be installed.
 - Diagonal installations may require at least 15% extra material.
 - It is also recommended you keep at least 1 extra box for possible future repairs. This ensures the product will be the best match as dye lots change over time in production.

JOBSITE CONDITIONS

- The building should be dried in with all doors and windows installed.
- Crawlspace, basements, and garages should be dry and well ventilated.
- Crawlspace must be a minimum 18" from the bottom of the floor joist to the ground. Crawlspace must have a polyethylene film that is a minimum of 6 mil thick covering the entire crawlspace ground.
- All gutters should be in place and functioning properly.
- The grading of the yard should be sloped to run water away from the home foundation.
- Ideally HVAC systems should be operational and have temperature maintained between 65°F to 80°F for at least a week prior to flooring being delivered.

- All construction should be completed before installing the new floor to avoid damage to the flooring.

ACCLIMATION/STORAGE

- Temperature can affect products. For the best product performance, ensure the temperature in the home is between 65°F and 80°F before, during, and after installation, as well as for the life of the flooring.
- Lay boxes flat on the subfloor. Improper storage can result in bowing.
- Keep away from direct sunlight, heat sources, and in-floor vents while being stored.
- Expansion Space: A minimum 1/4" expansion space along the perimeter of the room to allow the flooring space to expand and contract.
- Do not install in wet areas like patios, showers, or exterior areas.
- Gapping and buckling can develop if expansion space and temperature requirements are not followed. Additional considerations:
 - Base trim cannot be secured to or through the flooring as this prevents the floor from expanding and contracting as needed.
 - Kitchen islands may not be set on top of the flooring. The weight will prevent expansion and contraction.
- Hydrostatic pressure, flooding, or plumbing leaks, along with high levels of alkalinity, can affect floor coverings over time. Moisture can also be trapped below the flooring and create mildew or mold. The customer, not the manufacturer, is responsible for making sure that the site conditions are appropriate prior to the installation of flooring materials.
- When moving furniture and heavy equipment on the flooring, use luan board, plywood, or other similar covering to protect the floor.

SUBFLOOR REQUIREMENTS

Subfloors must be clean, dry, and flat. All substrates must be structurally sound and free from movement or deflection.

WOOD SUBFLOOR:

- Screw down loose or squeaky sections of plywood.
- Replace any areas that are damaged.
- Flooring should be installed on finished concrete slab or finished grade plywood.
- Wood subfloors should be moisture tested with an appropriate wood moisture meter and the results must be no more than 12% on average. Test the subfloor moisture in several

locations. Higher readings indicate a moisture concern that needs to be corrected before installation can begin. The owner is responsible for performing moisture testing to ensure the subfloor is dry.

CONCRETE SUBFLOOR:

- New concrete subflooring should have been cured at least 60 days prior to installation of flooring.
- Grind down high spots and fill in low spots with an appropriate cement-based patch. Allow the patch to cure fully before proceeding with installation.
- A moisture test is strongly recommended. The owner is responsible for performing moisture testing to ensure the subfloor is dry.
- All carpeting and padding must be removed before laying waterproof click flooring.
- Adding 6 mil thick ply plastic sheeting is required when installing a waterproof click considered an SPC on a concrete slab.

INSTALLATION INSTRUCTIONS

EvaCore Waterproof Click flooring should be floated.

BEFORE INSTALL:

- Ensure that the subfloor is clean, sound, dry, and level to 3/16" per 10' radius.
- Shuffle planks so that optimum variation in patterns is achieved.
- Inspect all flooring for manufacturer defects.
- Room temperature should always be close to 70°F with humidity between 30-50%.
- Waterproof click flooring is 100% waterproof, but anything you put on them probably is not. Make sure to test for moisture before you install.

TOOLS NEEDED:

- Crosscut power saw
- 3M Scotch Blue Tape
- Rubber Mallet
- Knife
- Subfloor types: CDX underlayment grade plywood, underlayment grade particle board, 3/4" OSB, concrete slab. Product can also be installed over the following if prepared properly, is level, and dry: hardwood or laminate, ceramic tile, LVT or sheet vinyl.

FLOATING FLOOR INSTALLATION:

- Tap in end joints. End joints should be staggered by 8" or more.
- Align next row piece with tongue-side fitting into groove of first row.
- Tap in a downward/forward motion until snug.
- The final row may be cut lengthwise.
- For installation under a door jamb, the top lip of groove may be reduced by cutting with a knife.

Waterproof Click Flooring Routine Care and Cleaning

Routine Maintenance and Care:

- Floors should be swept and dusted regularly to remove dirt and potentially scratching elements.
- Do not use steam mops.
- Lightly mop with a traditional-style mop as needed with water or a cleaner that will not leave residue behind.
 - Do not use cleaners like Mop & Glo that add a sheen/shine, detergents, or abrasive cleaners.
- Clean up spills and accidents immediately.
- Furniture and heavy objects should be moved with proper moving agents such as, but not limited to, moving pads.
- Use felt pads under all furniture.
- Do not allow excessive sun exposure.
- Use mats at entryways to prevent loose soil and debris from scratching flooring.
 - Rubber mats may discolor flooring.
- Use plastic mats under rolling office or gaming chairs.

Waterproof Click Flooring Warranty Information

Limited Residential Warranty

The finished layer of EvaCore is warranted by EvaPorts Trading Company, LLC not to wear through under normal circumstances for the life of the warranty. The finished layer is the one that gives the plank its inherent color and texture. The words, “wear through” describes a plank that is worn down to expose the core. Gloss reduction and scratches do not define the words, “wear through”. The following situations will not merit warranty actions:

- Improper installation including product installed on unacceptable subfloor conditions (uneven, dirty, not dry, improper subfloor material.)
- Non-climate-controlled environment
- Improper maintenance procedures
- Flooring installed where visible defects have been detected prior to installation

Limited Structural Warranty

EvaCore will be free from manufacturing or material defects for the life of the warranty. Defective products will be replaced by EvaPorts Trading Company, LLC upon inspection. Labor for the installation of defective materials will not be reimbursed to the customer as it is the responsibility of the installer to identify manufacturer defects prior to installation.

NOTE: Slight variation of color is an inherent characteristic of this type of product. Manufacturer dye lots are used to best provide matching material. Purchased product may vary slightly from sample and is not considered a manufacturer defect.

Limited Lifetime Waterproof Warranty

EvaCore Waterproof Flooring is waterproof. Short-term exposure to water/moisture will not affect the integrity of the product. The Waterproof Warranty does not cover the following:

- Extended exposure to moisture causing mold, mildew growth, or breakdown
- Attached Backing
- Product installed outdoors
- Damage to other components of the building caused by moisture

Pet Stain Warranty

EvaCore is designed to withstand stains created by pets including Urine, Feces, and Vomit so long as the accident is not allowed to remain on the floor for a prolonged amount of time.

Terms of Warranties

Claims on defects of EvaCore should be submitted within 30 days of discovery in writing to EvaPorts Trading Company, LLC at 657 N. Belair Road, Evans, GA 30809. Claims submitted and approved within one year of installation will result in defects being credited or replaced in full along with reasonable labor. Claims submitted and approved after one year but not exceeding five years of installation will have any defects credited or replaced in full along with 50% of reasonable labor. Claims submitted and approved after five years but not exceeding ten years of installation will have any defects credited or replaced with no labor covered. Claims submitted and approved after ten years of installation will have defective areas will be replaced accordingly. Please note that approved claims for replacement that involve a discontinued product will be provided with a substitute product of equal or lesser value for only the area to be replaced.