

# EvaCore WPC Floors

## Warranty information

### Limited Residential Warranty

The finished layer of EvaCore is warranted by EvaPorts Trading Company, LLC not to wear through under normal circumstances for the life of the warranty. The finished layer is the one that gives the plank its inherent color and texture. The words, “wear through” describes a plank that is worn down to expose the core. Gloss reduction and scratches do not define the words, “wear through”. The following situations will not merit warranty actions:

- Improper installation
- Non-climate-controlled environment
- Improper maintenance procedures
- Flooring installed where visible defects have been detected prior to installation

### Limited Structural Warranty

EvaCore will be free from manufacturing or material defects for the life of the warranty. Defective products will be replaced by EvaPorts Trading Company, LLC upon inspection. Labor for the installation of defective materials will not be reimbursed to the customer as it is the responsibility of the installer to identify manufacturer defects prior to installation.

NOTE: Slight variation of color is an inherent characteristic of this type of product. Manufacturer dye lots are used to best provide matching material. Purchased product may vary slightly from sample and is not considered a manufacturer defect.

### Limited Lifetime Waterproof Warranty

EvaCore Waterproof Flooring is 100% waterproof. Exposure to water/moisture will not affect the integrity of the product. The Waterproof Warranty does not cover the following:

- Extended exposure to moisture causing mold/mildew growth
- Attached Backing
- Product installed outdoors
- Damage to other components of the building caused by moisture

### Pet Stain Warranty

EvaCore is designed to withstand stains created by pets including: Urine, Feces, and Vomit so long as the accident is not allowed to remain on the floor for a prolonged amount of time.

### Terms of Warranties:

Claims on defect of EvaCore should be submitted within 30 days of discovery in writing to:

EvaPorts Trading Company, LLC

657 N. Belair Rd.

Evans, GA 30809

Within one year of installation, any defects will be credited or replaced in full along with reasonable labor.

After one year not exceeding five years of installation, any defects will be credited or replaced in full along with 50% of reasonable labor.

After five years not exceeding ten years of installation, any defects will be credited or replaced. No labor will be credited.

After ten years of installation, defective areas will be replaced accordingly.

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## Care & Maintenance

### Regular & Routine Maintenance

Sweep and dust floors regularly to remove dirt and potential scratching elements.

Lightly mop when needed with water or with a cleaner that will not leave a residue.

Clean up spills and accidents immediately.

DO NOT use detergents, abrasive cleaners or Mop & Glo products.

Furniture and heavy objects should be moved with proper moving agents ie. Moving pads, etc.

Do not allow too much sun exposure.

Rubber mats may discolor the flooring.

Use mats at entries to prevent loose soil from scratching flooring.

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## Installation Instructions

EvaCore may be floated or installed using a direct glue-down method (Depending on product).

### Before installation

Ensure that the subfloor is clean, sound, dry and level to 3/16" per 10' radius.

Shuffle planks so that optimum variation in patterns is achieved.

Inspect all flooring for manufacture defects.

Room temperature should always be close to 70 degrees with humidity between 30-50%

EvaCore is 100% waterproof, but anything you put on them probably is not. Make sure to test for moisture before you install.

### Tools needed:

Crosscut power saw

3M Scotch Blue Tape

Rubber Mallet

Knife

### Subfloor types

CDX Underlayment Grade Plywood

Underlayment grade particle board

¾" OSB

Concrete slab

Hardwood or laminate

Ceramic tile

LVT or Sheet Vinyl

### Installation

(For glue down method, use only XL Brand Stix 2230 Adhesive.)

Begin at an outside wall where you can usually find a straight line.

Start with a cut piece with cut end towards the left wall.

Face tongue-side toward the wall.

Use ¼" spacer at the wall.

Stagger end joint at least 8".

Always begin a row at a wall.

Snug end joints.

Start the next row keeping all joints tight.

Final row may be cut lengthwise.

For installation under a door jamb, the top lip of groove may be reduced by cutting with a knife.

(For Click Installation)

Tap in end joints.

Align next row piece with tongue-side fitting into groove of first row.

Tap in a downward/forward motion until snug.

Final row may be cut lengthwise.

For installation under a door jamb, the top lip of groove may be reduced by cutting with a knife.

# EvaCore WPC Floors

## General Information:

WPC Flooring can be installed on all grade levels of the home that are temperature controlled.

- This product is recommended for residential and light commercial use only. This floor can be installed on, below or above grade level. Indoors only.

### OWNER/INSTALLER RESPONSIBILITY

- Please inspect the flooring panels carefully for any possible damage or defects before installation. Do not install damaged or defective flooring. Warranty claims will not be accepted regarding visual defects after flooring has been installed.
- If any planks are unacceptable due to color, finish, milling or any other reason, it is your responsibility to determine to use them, hide them in areas like closets, trim off the imperfection, or not install them at all.
- Plan on being present during installation to ensure that all required procedures are completed and planks with visible defects are not installed.
- If quality issues are suspected before or during installation, immediately contact the store where your floor was purchased.

### JOBSITE CONDITIONS

- The building should be dried in with all doors and windows installed.
- Crawlspace, basements, and garages should be dry and well ventilated.
- Crawlspace must be a minimum 18" from the bottom of the floor joist to the ground. Crawlspace must have a minimum 6 mil thick polyethylene film covering the entire crawlspace ground.
- All gutters should be in place and functioning properly. Yard grading should be sloped to run water away from the home foundation.
- HVAC systems should be operational and have temperature maintained between 65°F to 80°F for at least a week prior to flooring being delivered.
- To avoid damages to the flooring, all construction should be completed before installing the new floor.

### ACCLIMATION/STORAGE

- Temperature can affect products. For best product performance, ensure the temperature in the home is between 65° and 80° before, during, and after installation, and for the life of the flooring.
- Lay boxes flat on the subfloor. Improper storage can result in bowing.

- Acclimate the flooring in the boxes for at least 48hrs. Keep away from direct sunlight, heat sources, and in-floor vents during acclimation.
- It is recommended that you at least a 5% waste factor for waste above the actual raw square footage of the areas to be installed. Diagonal installations may require at least 10% extra material. It is also recommended you keep at least 1 extra box for possible future repairs.
- Expansion Space: A minimum 1/4" expansion space to allow the flooring room to expand and contract.
- Do not install in wet areas like patios and showers, or exterior areas.
- Gapping and buckling can develop if expansion space and temperature requirements are not followed.
- Hydrostatic pressure, flooding, or plumbing leaks, along with high levels of alkalinity, can affect floor coverings over time. Moisture can also be trapped below the flooring and create mildew or mold. The installer – not the manufacturer – is responsible for making sure that the site conditions are appropriate prior to the installation of flooring materials.
- When moving furniture and heavy equipment on the flooring, use luan board, plywood, or other similar covering to protect the floor. SUBFLOORS NEED TO BE: CLEAN – FLAT – DRY.
- All substrates must be structurally sound and free from movement or deflection.

#### WOOD SUBFLOOR:

- Screw down loose or squeaky sections of plywood and replace areas that are damaged.
- WPC should be installed on finished concrete slab or finished grade plywood.
- Wood subfloors should be moisture tested with an appropriate wood moisture meter, and the results must be no more than 12% on average. Test the subfloor moisture in several locations. Higher readings indicate a moisture concern that needs to be corrected before installation can begin.

#### CONCRETE SUBFLOOR:

- New concrete subflooring should be cured for at least 60 days prior to installation.
- Grind down high spots and fill in low spots with an appropriate cement-based patch (allow to cure fully).
- A moisture test is strongly recommended.
- All carpeting and padding must be removed before laying WPC flooring.